



بلدية غزة

State of Palestine

Municipality of Gaza

Objective of the Guide

This guide aims to clarify the officially approved methods for transferring funds to the Municipality of Gaza, including both local and international transfers, in order to ensure their secure and organized delivery, facilitate dealings with entities and individuals in various locations, and promote transparency and reliability in the receipt of funds.



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Privacy Policy

We place great importance on your privacy and are committed to protecting the personal data you provide when using our platforms or communicating with us. We collect certain basic information, such as your name, email address, and phone number, for the purpose of enhancing effective communication. We assure you that we do not share or sell your data to any third party without your consent, and we employ the highest security standards to safeguard it. Additionally, we use cookies to improve your experience on our websites. For more details, you may contact us at: pr@mogaza.org.



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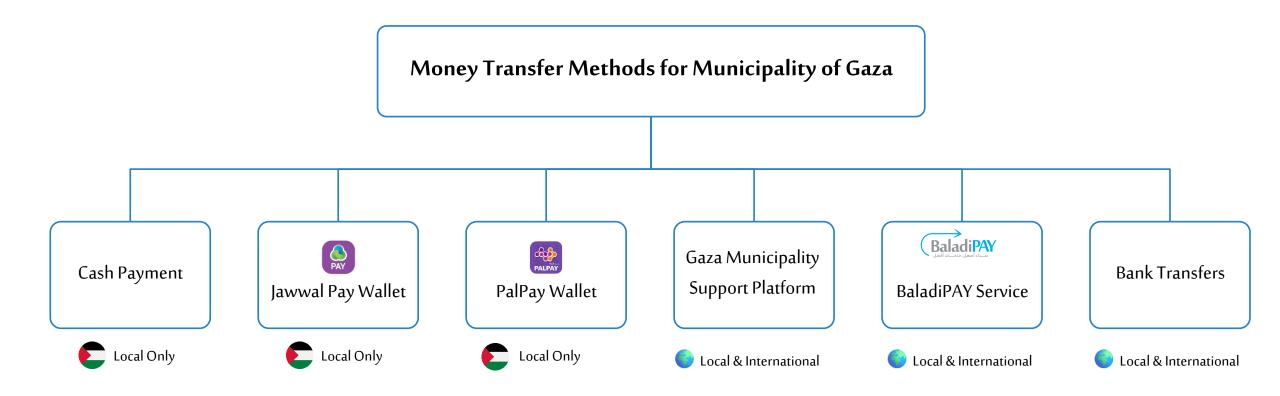
Municipality of Gaza

Policy for Refunds

At Municipality of Gaza, we are committed to ensuring transparency and fairness in all financial transactions and highly value the trust of our donors and fund transferors. A refund request may be submitted within 30 days from the date of transfer in cases of error or unintentional transfer, provided that the request includes the transaction number and relevant details. Requests are reviewed within 7 business days, and if approved, the amount will be refunded to the original payment method. For more information, please contact us at: pr@mogaza.org.



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Bank Transfer Data

Local & International



1. Bank of Palestine





- Company Name: MUNICIPALITY OF GAZA
- Bank Name: Bank of Palestine
- Bank Address: Gaza Omar Mukhtar Street
- Account Number: 506300
- SWIFT/BIC Code: PALSPS22
- IBAN ILS: PS77 PALS 0451 0506 3000 9930 0200 0
- IBAN USD: PS92 PALS 0451 0506 3000 0130 0200 0
- IBAN- EURO: PS97 PALS 0451 0506 3000 3330 0200 0



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2. Arab Islamic Bank





- Company Name: MUNICIPALITY OF GAZA
- Bank Name: Arab Islamic Bank
- Bank Address: Gaza-Al Rimal
- Account Number: 18001800
- SWIFT/BIC Code: AISBPS22
- IBAN ILS: PS29 AISB 1803 2011 0118 0018 0000 1
- IBAN USD: PS85 AISB 1802 2011 0118 0018 0000 1
- IBAN- EURO: PS57 AISB 1805 2011 0118 0018 0000 3



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3. Palestine Islamic Bank



Local & International



- Company Name: MUNICIPALITY OF GAZA
- Bank Name: Palestine Islamic Bank
- Bank Address: Gaza Omar Mukhtar Street
- Account Number: 2091999
- SWIFT/BIC Code: PIBCPS22
- IBAN ILS: PS24 PIBC 0831 2091 9990 0331 0000 0
- IBAN USD: PS54 PIBC 0831 2091 9990 0131 0000 0
- IBAN- EURO: PS09 PIBC 0831 2091 9990 0431 0000 0





BaladiPAY Service



An electronic payment service that enables secure and convenient payments to the Municipality of Gaza through an international payment

gateway, using MasterCard or Visa credit cards from anywhere in the world.



Usage Instructions

Open the link in your web browser using the following

URL https://gaza-city.org/baladi_pay, or scan the QR code.



- Follow the instructions to enter your payment details.
- Confirm the payment and wait for the confirmation message.
- You will receive a payment receipt via email upon successful completion of the transaction.





Municipality of Gaza Support Platform



A specialized electronic platform for launching fundraising campaigns and projects in support of Municipality of Gaza.



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Usage Instructions

Access the platform via the following link https://gaza-city.org/campaigns, or scan the QR code.



- Browse the available campaigns, select the campaign you wish to support, then click the "Donate Now" button.
- Fill in the donation details such as name, email, and amount.
- After verifying the accuracy of the information, click the "Submit" or "Pay" button, then the user will be redirected to the payment confirmation page.
- Upon successful donation, an official electronic receipt containing the transaction details will be sent to the user via email.
- Users can return to the platform later to view campaign updates, progress percentages, and interim reports issued by the municipality regarding the implementation of the supported project.



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Payment Process Steps

- Log in to the Bal Pay app: The user begins by logging into the Bal Pay application using fingerprint authentication or login credentials.
- Select payment via QR code: The user chooses the option to pay using the QR code.
- Scan the QR code: The app opens the camera to enable the user to scan the Municipality's of Gaza QR code
- Payment confirmation: The screen displays the payment details
 (Municipality of Gaza name, the amount to be paid, and the account to be debited).
- Transaction confirmation: The user confirms the payment within the app (e.g., by using fingerprint or facial recognition).





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QR Code Payment

- Open the Jawwal Pay app, log in, then select the "Pay Using QR Code" option.
- Scan the Gaza Municipality QR code.
- Select the bank account (if multiple accounts are available) to be debited.
- Confirm the transaction using either fingerprint or facial recognition.



للدفع يرجى مسح الرمز



المحفظة الإلكترونية

[بلدية غزة]

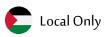


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Cash Payment





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Cash Payment

Municipality of Gaza allows direct cash payments at one of its offices by following these steps:

- Visit the municipality of Gaza office or an authorized payment point.
- Provide the relevant employee with the payment details.
- Hand over the cash amount and receive an official stamped paper receipt as proof of the transaction.
- Please keep the paper receipt as a reference for any future inquiries.
- Cash payments are only accepted during official working hours.



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Contact and Inquiries:

For any inquiries or feedback related to payment processes or methods, we welcome your contact through the following channels:

- Email: <u>pr@mogaza.org</u>.
- Website: <u>www.gaza-city.org</u>.
- Social media channels on Facebook, Twitter (X), and Instagram
- Address: Gaza Municipality Omar Al-Mukhtar Street Gaza Strip, Palestine.





Thank You for Your Support and Trust,

Municipality of Gaza